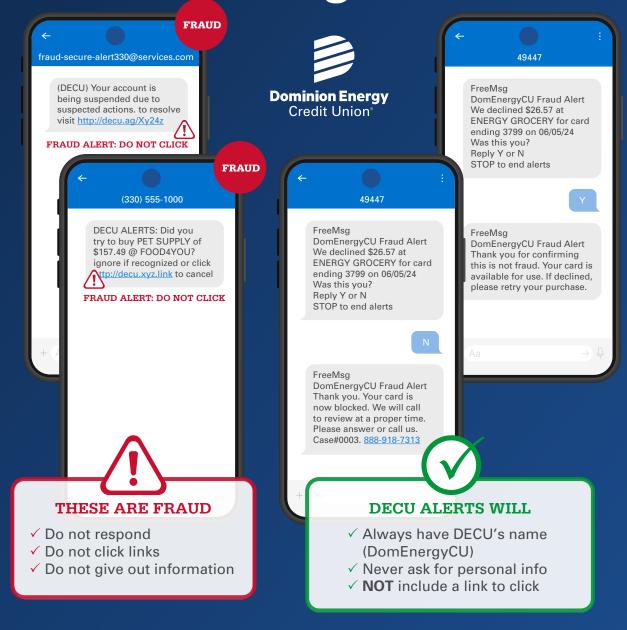
How to Recognize Fraud



Protect yourself from text fraud.

Text alerts are a convenient way to know if potential fraud is occurring on one of your accounts. However, these also make you more vulnerable to scammers that hope you'll tap a link or reply. Once you do, the scammer can request sensitive information or download malware that steals it automatically. Follow these tips to keep your information safe.



Think Before You Click

Never click on any suspicious links or call unknown numbers. Instead, go to the site from a trusted URL and navigate to the page from there.



Watch Out for Red Flags

Look out for misspellings, vague information, or pressure to resolve the issue right away. Instead, reach out to the institution via a trusted number.



Secure Your Information

Keep your passwords secure and use multi-factor authentication when you can. We will never ask for personal information via text.

Remember: We will NEVER call, text, or email you asking for account information. Never provide your PIN, personal information, or account number to any unsolicited website or phone call, ever. Fraudsters can spoof phone numbers. Don't respond or click a link — hang up and call us directly.

If you are ever unsure about whether a message you receive is a scam, contact the company directly through trusted channels. By taking a moment to stop and think you can avoid becoming a victim.